

FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Upto the quarter ending September 30, 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																					Total
1	Claims O/S at the beginning of the year	256	646	-	646	22,214	21,554	43,768	2,585	4,584	670	7,839	48	30	54	-	1,11,793	-	528	1,65,062	
2	Claims reported during the period	508	8,457	1	8,458	1,54,477	5,153	1,59,630	51,918	1,730	768	54,416	71	14	57	-	8,70,633	-	1,558	10,95,345	
	(a) Booked During the period	473	8,455	1	8,456	1,53,867	4,961	1,58,828	50,996	1,432	768	53,196	65	13	57	-	8,70,605	-	1,501	10,93,194	
	(b) Reopened during the period	35	2	-	2	610	192	802	922	298	-	1,220	6	1	-	-	28	-	57	2,151	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	222	5,500	-	5,500	1,42,581	4,075	1,46,656	41,813	1,106	12	42,931	28	5	20	-	9,02,664	-	1,124	10,99,150	
	(a) paid during the period	222	5,500	-	5,500	1,42,581	4,075	1,46,656	41,813	1,106	12	42,931	28	5	20	-	9,02,664	-	1,124	10,99,150	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	50	10	-	10	5,818	3	5,821	2,928	560	243	3,731	3	-	5	-	-	-	30	9,650	
	Other Adjustment (Closed Claims)	105	812	-	812	3,880	1,748	5,628	-	1,027	-	1,027	20	2	19	-	78,668	-	196	86,477	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	487	2,781	1	2,782	24,412	20,881	45,293	9,762	3,621	1,183	14,566	68	37	67	-	1,094	-	736	65,130	
	Less than 3months	196	2,407	1	2,408	18,972	2,738	21,710	8,617	710	268	9,595	32	7	25	-	558	-	328	34,859	
	3 months to 6 months	69	256	-	256	2,524	1,991	4,515	456	255	263	974	11	3	12	-	126	-	86	6,052	
	6months to 1 year	57	71	-	71	1,470	4,530	6,000	201	754	625	1,580	9	10	6	-	175	-	68	7,976	
	1year and above	165	47	-	47	1,446	11,622	13,068	488	1,902	27	2,417	16	17	24	-	235	-	254	16,243	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending September 30, 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
																					(₹ in Lakhs)
1	Claims O/S at the beginning of the year	27,122	875	-	875	10,162	1,24,786	1,34,948	2,858	23,118	80	26,056	149	1,025	1,105	-	6,544	-	2,209	2,00,032	
2	Claims reported during the period	4,358	1,358	231	1,589	40,555	31,623	72,177	32,493	12,778	117	45,387	66	49	111	-	74,180	-	2,750	2,00,668	
	(a) Booked During the period	945	1,214	231	1,445	39,821	30,159	69,980	31,620	11,865	117	43,602	39	49	111	-	74,147	-	2,431	1,92,750	
	(b) Reopened during the period	3,413	144	-	144	734	1,464	2,198	872	913	-	1,785	27	0	-	-	33	-	319	7,919	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	2,999	806	-	806	41,121	19,084	60,205	20,885	7,350	3	28,239	40	594	109	-	62,776	-	1,280	1,57,048	
	(a) paid during the period	2,999	806	-	806	41,121	19,084	60,205	20,885	7,350	3	28,239	40	594	109	-	62,776	-	1,280	1,57,048	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	101	3	-	3	961	30	991	9,482	5,120	42	14,644	17	-	14	-	-	-	99	15,868	
	Other Adjustment (Closed Claims)	3,933	82	-	82	849	5,518	6,367	-	5,523	-	5,523	23	301	103	-	17,785	-	624	34,740	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	24,446	1,342	231	1,573	7,785	1,31,777	1,39,562	4,984	17,903	152	23,038	135	179	990	-	164	-	2,956	1,93,044	
	Less than 3months	5,509	623	231	854	4,080	17,279	21,358	4,021	3,471	81	7,573	34	2	24	-	87	-	1,105	36,546	
	3 months to 6 months	1,456	125	-	125	1,076	18,944	20,020	437	2,133	59	2,628	6	30	20	-	8	-	485	24,779	
	6months to 1 year	2,554	235	-	235	972	33,471	34,443	164	6,727	11	6,902	29	2	154	-	36	-	317	44,672	
	1year and above	14,928	359	-	359	1,658	62,084	63,741	362	5,572	0	5,935	66	145	792	-	32	-	1,049	87,047	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
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(c) Claim o/s should be exclusive of IBNR AND IBNER reserves